



REFUNDS, LOST AND STOLEN TICKETS

Q. I am unable to attend the match; can I get a refund?

A. As a condition of sale, there are no cancellations, exchanges or refunds except where required by law or as indicated in the Refund Policy.

Q. What is the refund policy?

A. For all single matches and/or double header matches, if due to adverse weather conditions, 9.5 overs or less play takes place over the full period of time allocated for the completion of these matches, a refund of its face value may be obtained.

The above policy does not apply if a match is completed early.

There will be no partial refunds.

Q. Are there any reserve days?

A. There are no reserve days scheduled throughout the group stage. For the Final, a reserve day is scheduled for the day following the match.

Q. Can I sell or transfer my tickets?

A. Tickets can only be resold or transferred in accordance with the [ICC T20 World Cup Australia 2020 Ticketing Terms and Conditions](#). Please read this document carefully for further information.

Q. Can I change my seat location or category if I prefer a different location or if a better seat opens up at a later date?

A. All ticket purchases for the ICC T20 World Cup Australia 2020 are final. Once purchased, tickets may not be exchanged or returned for refund. Seats are chosen by the purchaser or allocated based on the best seat available in the chosen price category at the time of order and cannot be relocated.