



VENUE MEMBERS PRE-SALE

We have tried to provide as much information as possible regarding the different questions that may come up from members of the ICC T20 World Cup venues however if there is anything that is not covered please refer to your Membership Services Department of your venue.

Q. I'm a member of a host venue, will my membership cover T20 World Cup matches?

A. As is often the case with international one-off events, memberships of host venues do not include access to the ICC T20 World Cup Australia 2020. However, in recognition of the members' support for cricket and their venue, venue members are being offered a chance to purchase tickets first. Initially you'll be able to purchase tickets in the members' area of your home ground, and then take advantage of unsold member allocations where they exist at other ICC T20 World Cup Australia 2020 venues that have venue membership programs. Subject to availability, this will apply to all matches, including the final but only for selected venues with membership programs and only within member seating areas.

Information on the venue member pre-sale will be communicated directly to you by your venue. If you have not received any communication, please contact your venue's membership department to find out more.

Q. I'm a corporate box holder of a host venue, will my rights cover T20 World Cup matches?

A. Unfortunately, as with many one-off international major events, venue box holders' rights do not include access to ICC T20 World Cup Australia 2020 matches. Venue box holders will be provided with a priority offer to access the ICC T20 World Cup Australia 2020 hospitality packages.

Q. Why are you offering venue members and other groups priority presales?

A. The organisers of the ICC T20 World Cup 2020 recognise the support that venue members and other people actively involved in the game, such as club, venue and association members, provide to cricket. In acknowledgement of this support, organisers are offering these groups a chance to purchase tickets to the tournament ahead of the general public.

To recognise the support of all fans, the ICC T20 World Cup Australia 2020 website we will offer an exclusive pre-sale opportunity to purchase limited numbers of tickets before they are released for general public sale. To be a part of this pre-sale, register before 13 February 2019 at tickets.t20worldcup.com



- Q. Does this mean members of the big grounds like the MCG and SCG will be able to buy tickets at other grounds prior to the local general public?**
- A. The only tickets available during the venue member offer are for seats normally allocated for members at grounds where a membership program exists. Initially members at, say, the MCG, will only be able to buy tickets within the members' area of that ground. During the second phase of the members' offer, any unsold allocation of members' areas will be made available to all those eligible for this offer, so a MCC member will be able to buy a ticket in the members' area only of the SCG. Sections not normally zoned for members or grounds which do not have a membership program will not be available in this phase of ticket sales.
- Q. What areas can I buy tickets in during the member pre-sale?**
- A. During the pre-sale venue members will be able to buy seats in the usual members' area only. Once tickets go on sale to the general public you will be able to buy seats in other available areas and general public will be able to buy seats in the members' area (subject to availability).
- Q. Normally I do not need a ticket for my child who is four (4) in the members' area of my venue. Do I need one for this event?**
- A. Yes. Affordable child pricing has been made available for \$5 in all ticket categories across every match in the tournament. This price applies to children, who at the time of the scheduled match are aged between two – sixteen (2-16) years of age inclusive.
- Infants less than two (2) years of age are permitted to attend any match free of charge so long as they do not take up a dedicated seat.
- If you require a seat for your infant, you will be required to purchase a ticket for the seat they will occupy.
- Q. Are the normal dress standards in place in the members' area?**
- A. No, members' reserves will be open to anyone who has purchased a ticket in that area therefore normal dress regulations do not apply. However, all patrons attending are subject to the venue conditions of entry.
- Q. I have an annual guest card do I need to purchase a ticket for my guest?**
- A. Yes, all members and guests are required to purchase a separate ticket to the ICC T20 World Cup Australia 2020 as members and guests do not have their normal benefits during this event.



Q. How do I access the restricted areas of a venue's members' reserve?

A. During the ICC T20 World Cup, venues will operate differently to a normal international cricket match. Areas within the members reserve may be required for other ICC needs such as hospitality, sponsor activations and operational requirements, meaning dining facilities and bars may not be available. While many facilities will be available, access may not be exclusive to members and their guests.

Q. Can I purchase a Member's Guest ticket for the ICC T20 World Cup Australia 2020?

A. Normal match guest pass processes are not in place for the ICC T20 World Cup Australia 2020. Each adult, member or guest will need to purchase a ticket. If you wish to sit in the members' reserve of your venue you will be able to purchase tickets in the pre-sale window from 30 January 2019. From 21 February 2019 you will be able to purchase tickets in any available area of the venue.

Q. Are the same food and beverage options available to me in the members' reserve?

A. All members reserve food and beverage outlets will be open as usual however under the event licensing arrangements there may be different options available.

Q. Will I need to queue for the matches with high expected attendance?

A. No, everyone will have a pre-purchased ticket with a reserved seat or in a General Admission area for every match. There may be small queues prior to gates opening and after the gates open to allow for ticket and security check.

Q. I receive reciprocal rights at one of the venues from another club membership I hold. Will I still receive these rights?

A. The ICC T20 World Cup Australia 2020 is an event which falls outside of the normal benefits for members at venues as well as members of other clubs who have reciprocal rights. To be a part of a pre-sale window before tickets are released to the general public, register before 13 February 2019 at tickets.t20worldcup.com.

Q. I already pay a substantial fee per year for my membership. Why do I need to purchase tickets?

A. The ICC T20 World Cup Australia 2020 is classed as a special event. This means no members, corporate box holders or staff have normal rights to the venue as it is handed over to the organisers of the ICC T20 World Cup Australia 2020 to run the event with the aid of venue staff. Members are being offered early access to purchase tickets prior to everyone else, so that they have the opportunity enjoy the event in the members' reserve.



Q. I am not sure of my member number or I want to know more about my membership?

A. Please contact your venue membership department directly on the details below:

MCC	03 9657 8888	membership@mcc.org.au
SCG	1800 80 11 55	membership@scgt.nsw.gov.au
WACA	08 9265 7279	membership@waca.com.au
Sydney Showground (RAS Members)	02 9704 1144	membership@rasnsw.com.au
SACA	08 8300 3232	membership@saca.com.au
GABBA	07 3035 6220	membership@thegabba.com.au